

(6) GRIEVANCE REDRESSAL CELL

The School houses a Grievance Redressal Cell which is dedicated towards addressing any complaints received. In case of any concern, we request you to send a written complaint addressed to the Class Teacher. If you are not satisfied with the action taken by the Class Teacher, then the following people have been placed to resolve various issues:

Class Representative → Coordinator → Principal/Administrative Officer

Please follow the protocol as mentioned above so that the best possible solution can be meted out within two working days. You can send an email to the following official addresses as per your ward's class and we assure you that the concerns raised will be dealt with at the earliest:

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|-----|----------------------------------|---|--|
| 1) | REP Class - Early Buds / Nursery | : | trepnur@dps-gbn.org |
| 2) | REP Class - K1 | : | trepk1@dps-gbn.org |
| 3) | REP Class - K2 | : | trepk2@dps-gbn.org |
| 4) | REP Class - I | : | trep1@dps-gbn.org |
| 5) | REP Class - II | : | trep2@dps-gbn.org |
| 6) | REP Class - III | : | trep3@dps-gbn.org |
| 7) | REP Class - IV | : | trep4@dps-gbn.org |
| 8) | REP Class - V | : | trep5@dps-gbn.org |
| 9) | REP Class - VI | : | trep6@dps-gbn.org |
| 10) | REP Class - VII | : | trep7@dps-gbn.org |
| 11) | REP Class - VIII | : | trep8@dps-gbn.org |
| 12) | REP Class - IX | : | trep9@dps-gbn.org |
| 13) | REP Class - X | : | trep10@dps-gbn.org |
| 14) | REP Class - XI | : | trep11@dps-gbn.org |
| 15) | REP Class - XII | : | trep12@dps-gbn.org |
| 16) | Coordinator Pre-Primary School | : | coordpp@dps-gbn.org |
| 17) | Coordinator Primary School | : | coordpm@dps-gbn.org |
| 18) | Coordinator Middle School | : | coordmd@dps-gbn.org |
| 19) | Coordinator Senior School | : | coordhi@dps-gbn.org |
| 20) | Administrative Officer | : | ao@dps-gbn.org |
| 21) | Principal | : | principal@dps-gbn.org |